

## "Buddy Telco – 1<sup>st</sup> Birthday PROMOTION

### Schedule to Terms & Conditions of entry

Promotion name	Buddy Telco 1 <sup>st</sup> Birthday promo
Promotion period	Start: 25 <sup>th</sup> July 2025 AEST End: 31 <sup>st</sup> August 2025 11:59/PM AEST
Promoter	Buddy Telco Pty Ltd  ABN: 37 677 379 118  PO Box 3351 Gippsland Mail Centre VIC 3841
Eligible customers	**New residential customers Excludes *existing residential and business customers
Details of promotion	The promotion includes the first month free on all plans that Buddy sells
How to redeem	To redeem, a redeemer must: Sign up to Buddy Telco and the discount will be applied automatically at checkout
Supported services	25/10Mbps, 50/20Mbps, 100/20Mbps, 1000/50Mbps unlimited nbn® residential plans.

### Buddy Telco 1<sup>st</sup> Birthday – Terms & Conditions

Buddy Telco is offering a promotion for the first month free on all plans that Buddy sells.

The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- If you are switching from another provider, always check your current contract for an early termination clause and the associated fee - you may not be able to switch to Buddy Telco until your contract has expired.
- A promotional offer cannot be used in conjunction with any other offer.
- All Discounts available under this offer apply to internet plan fees only and do not apply to the following:
  - a. any hardware charges.
  - b. any nbn® New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co; and
  - c. Any additional services, charges or usage outside of your base monthly nbn® plan fee,
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The discount will be applied automatically at checkout.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices subject to change without notice.
- Buddy Telco reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers (existing residential and business customers) will not be eligible to receive the offer.

*\*An existing customer is defined as an individual who is the legal owner of an active service with Buddy Telco at the time the offer is applied.*

*\*\*A 'new customer' is defined as an individual who has not had an active broadband service with Buddy Telco in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Buddy Telco in the last six months.*