

This form is designed to facilitate the transfer of services and account ownership from the existing legal owner (ELO) to the new legal owner (NLO). Once completed, please email the form to [support@buddytelco.com.au](mailto:support@buddytelco.com.au). Both the ELO and NLO must carefully read, understand, and agree to the terms and conditions outlined in this form. Please ensure all required fields are filled out accurately to avoid delays.

## Section 1 – Existing Legal Owner Details

Please provide the details of the current account holder below.

Existing Customer Number

Full Billing Name

Date of Birth *(dd/mm/yyyy)*

Contact Phone

Mobile Number *(if different to contact phone)*

Contact Email

Postal Address

Suburb

State

Postcode

## Section 2 – New Legal Owner Details

Please provide the details of the new account holder below.

Customer Number *(if an existing customer)*

Full Billing Name

Date of Birth *(dd/mm/yyyy)*

Contact Phone

Mobile Number *(if different to contact phone)*

Contact Email

Postal Address

Suburb

State

Postcode

Preferred Buddy Telco Username *(if not an existing customer)*

### Section 3 – Add Authorised Contacts (Optional)

An authorised contact is someone that you nominate on your account to speak to us on your behalf. Authorised contacts can make changes to the account without you being present.

#### Authorised Contact 1

Full Name

Date of Birth *(dd/mm/yyyy)*

Contact Phone

Email

Position/Permissions *(eg. tech support only)*

#### Authorised Contact 2

Full Name

Date of Birth *(dd/mm/yyyy)*

Contact Phone

Email

Position/Permissions *(eg. tech support only)*

#### Authorised Contact 3

Full Name

Date of Birth *(dd/mm/yyyy)*

Contact Phone

Email

Position/Permissions *(eg. tech support only)*

## Section 4 – Service(s) to be transferred

Please list the services from the existing account you wish to transfer, along with the requested plan for each service. Only the services listed below will be transferred.

### Example

Service Name

*nbn@Opticomm Service at 176 Burswood Rd, Burswood WA 6100*

Requested Plan

*50/20 unlimited*

### Service 1

Service Name

Requested Plan

### Service 2

Service Name

Requested Plan

### Service 3

Service Name

Requested Plan

### Service 4

Service Name

Requested Plan

### Service 5

Service Name

Requested Plan

## Section 5 – Agreement

### New Payment Method

Payments to Aussie Broadband can be made via direct debit from a bank account or credit card. Please select your preferred method and we will be in contact with the New Legal Owner to add these details.

Credit Card     Direct Debit

Please note that acceptance of the New Legal Owner's request to transfer the services is subject to Buddy Telco's ordinary credit approval process.

**Important – By signing below, the Existing Legal Owner (ELO) and the New Legal Owner (NLO) confirm that they have read, understand, and agree to the following:**

1. The NLO will be bound by the original agreement between the ELO and Buddy Telco and will enjoy all the rights and benefits of the ELO under the original agreement that arise both before and after the Effective Date.
2. The NLO accepts all liabilities of the ELO under the original agreement that arise on and after the Effective Date (including payment of invoices), whether or not such liability is known at the Effective Date.
3. The NLO releases the ELO from its obligations under the original agreement and the NLO indemnifies the ELO against all liability which the ELO may have to Buddy Telco under the original agreement, on and after the Effective Date.
4. The ELO will remain liable for all of its obligations under the original agreement prior to the Effective Date.

Effective Date *(dd/mm/yyyy)*

### Existing Legal Owner

Print Name

Signed

Date *(dd/mm/yyyy)*

### New Legal Owner

By signing below, you are confirming that you are 18 years or older and have the legal capacity to enter this agreement with Buddy Telco. You also confirm that you have read and agree to the terms and conditions and critical information summaries of our services, which are found at [www.buddytelco.com.au/legal](http://www.buddytelco.com.au/legal).

Print Name

Signed

Date *(dd/mm/yyyy)*